

# Need daily support?

Emergency? After Hours Emergency?  
New project? Invoice questions?



## Need Help?

Our support team is ready. Simply email [support@coretech.us](mailto:support@coretech.us) and a service ticket is automatically created. Then a tech will reach out—it's that easy!

If you need help with a business critical function please put "Urgent" in the email subject line.



## Emergency?

Is your server or internet down for the office? Call us at **402.398.9580 Opt. 1**. We will get a service ticket started and work the emergency right away.



## After Hours Emergency?\*

We are still here for you! Call us at **402.398.9580 Opt. 9**. Leave a message for our on-call staff and we will return your call right away to start working the emergency. After hours emergencies occur outside the hours of 8:30 a.m. and 5:00 p.m.

\*Please note: After hours emergency rates will apply.



## New project?

New project, remodel or office move? Contact an Account Representative at **402.398.9580 Opt. 3**.



## Invoice questions?

Contact Accounting at [accounting@coretech.us](mailto:accounting@coretech.us) or **402.398.9580 Opt. 4**.